

Specialist Services for Adults who have Experienced Domestic Violence and Abuse

Police

Emergency	999 or 112
Police National Reporting Number	101 (non-emergencies only)
Public Protection Unit - Little Park Street Police Station, Domestic Abuse Safeguarding Police Officers	02476 539445
Forced Marriage Unit	020 7008 0151 fmu@fco.gov.uk www.gov.uk/stop-forced-marriage
Barnardo's National Trafficking Helpline	0800 043 4303
Project Azure - Child Abuse Investigation Command, for girls at risk of Female Genital Mutilation)	020 71612888

Legal System

Coventry Haven - IDVA Service	0800 111 4998
CRASAC - Independent Sexual Violence Advocate (ISVA)	02476 277777 www.crasac.org.uk
National Centre for Domestic Violence (NCDV) - provide advice and support around protective orders	0800 970 2070 www.ncdv.org.uk
Coventry Law Centre - legal advice, support with Non-Molestation Orders, Immigration, benefits and housing	02476 223053 www.covlaw.org.uk
Witness Care Team/Officers (Crown Prosecution Service)	0121 262 1300
Victim Support/ Witness Service	0808 168 9111 www.victimsupport.org.uk
West Midlands Victim Care Team	0300 303 1977
Warwickshire Victim Care Team	01926 682 693
Specialist Domestic Violence Courts (Coventry Combined Courts)	0300 123 5577 (Civil and family) 0300 332 1000 (Witness Service)
Coventry Citizens Advice	02476 223284 www.coventrycitizensadvice.org.uk
CAFCASS - Children and Family Court Advice & Support Services	0300 456 4000 www.cafcass.gov.uk

Criminal Injuries Compensation Authority	0300 003 3601
Rights of Women	020 7251 6577 (family law) 020 7251 8887 (criminal law) 020 7490 7689 (immigration and asylum law) www.rightsofwomen.org.uk

Local Practical and Emotional Support (including security and safety planning)

Coventry Haven - emotional and practical support (drop in and telephone), counselling service	0800 111 4998 www.safetotalk.org.uk www.coventryhaven.co.uk
Valley House - DVA support	02476 266 280 www.valleyhouse.org.uk
Panahghar - specialise in supporting BAMER women	02476 228 952 www.safehouse.org.uk
West Midlands Stalking Support Service – dedicated worker in Coventry for those experiencing stalking	0121 553 0090
IAPT (Improving Access to Psychological Therapies) – A free NHS service providing short-term access to counselling services and group workshops	02476 671090
Coventry and Warwickshire Mind – mental health support for adults and children	02476 552847 https://cwmind.org.uk/
The Light House Ministry - counselling service based in Coventry	02476 440095 www.lighthousechristiancare.co.uk
Relate - DVA Specialist counsellors	02476 225863 www.relatecoventry.org
Visual Evidence for Victims at Victim Support - get evidence of your injuries (when unable to report to police)	0808 168 9111 vev@victimsupport.org.uk
Coventry Refugee and Migrant Centre	02476 227 254 www.covrefugee.org
Sahil Project - mental health and wellbeing services for South Asian women and men	02476 638754
Coventry Rape and Sexual Abuse Centre (CRASAC) - counselling, support and advice for sexual abuse victims/ survivors and family/friends, visual evidence service	02476 277777 www.crasac.org.uk
The Blue Sky Centre - sexual assault referral centre, offering access to medical, practical and emotional support	01926 507805 www.blueskycentre.org.uk
Change, Grow, Live – Coventry based alcohol and substance misuse service	02476 010 241 www.changegrowlive.org/content/CGL-coventry

Accommodation

Coventry Haven - women's refuge accommodation	0800 111 4998 www.coventryhaven.co.uk
Valley House - supported accommodation for individuals, families and young parents aged 16-24yrs	02476 266 280 www.valleyhouse.org.uk
Panahghar Safehouse - Women's refuge and support for Black, Asian and Minority Ethnic Women	02476 228 952 www.safehouse.org.uk
Men's Advice Line - refer on for refuge accommodation for males	0808 801 0327 www.mensadviceline.org.uk
Coventry City Council - Homeless Prevention	02476 834 025
Coventry Cyrenians - support for people who are homeless or at risk of homelessness	02476 228 099 www.coventrycyrenians.co.uk

Abusive Partners

Choose2Change Programme (Relate Coventry) - supports men and women perpetrating DVA behaviours in a group or one-to-one	02476 225863 c2c@relatecoventry.org
Relate - provide counselling (couple counselling not suitable if DVA, one-to-one counselling only)	02476 225863 www.relatecoventry.org
Respect - support for male and female DVA perpetrators	0808 802 4040 www.respect.uk.net
My Time (Richmond Fellowship) - DVA perpetrators programme for men	0121 7666699

National Helplines, Websites and Apps

National Domestic Violence helpline	0808 2000 247
Women's Aid	www.womensaid.org.uk
Refuge - advice and support for female and male victims	www.refuge.org.uk
Respect - information and advice for male victims of DVA and DVA perpetrators	0808 801 0327 www.respect.uk.net
Galop - National LGBT Domestic Abuse Helpline	0800 999 5428 www.galop.org.uk
Broken Rainbow - LGBT DVA helpline	0300 999 5428 www.broken-rainbow.co.uk
Men's Advice Line - helpline for men experiencing domestic violence	0808 801 0327 www.mensadviceline.org.uk
Mankind - for men experiencing DVA	01823 334244 www.mankind.org.uk
Mind - leading mental health charity in England and Wales	www.mind.org.uk
Samaritans - crisis support for anyone in emotional distress or thinking about suicide	116 123 www.samaritans.org
Victim Support - Independent charity which helps people cope with the effects of crime. Free and	www.victimsupport.org.uk

confidential support and information to help you deal with your experience	
National Stalking Helpline	0808 802 0300 www.stalkinghelpline.org
Paladin - national stalking advocacy service	020 3866 4107 www.paladinservice.co.uk
Daughters of Eve - support around Female Genital Mutilation (FGM)	www.dofeve.org
Freedom Charity - support for forced marriage and dishonour based abuse	0845 607 0133 www.freedomcharity.org.uk
Family Lives - confidential and helpline service for information and support on any aspect of parenting and family life	0808 800 2222 www.familylives.org.uk
Offender families helpline - provide advice and information to families, e.g. around what happens on arrest, visiting a prison & preparing for release	0808 808 2003 www.offendersfamilieshelpline.org
Bright Sky App - support information for people affected by DVA	
Hollie Guard App – useful for keeping safer when being stalked and harassed	

Specialist Services for Children who have Experienced/Witnessed Domestic Violence and Abuse

Legal

Family Court - Coventry Combined Court Service	0300 123 5577
CAFCASS - Children and Family Court Advice & Support Services	0300 456 4000 www.cafcass.gov.uk
WISH - Children and Young Person's Independent Domestic Violence Advocate (IDVA) Service	02476 225863 wish@relatecoventry.org

Professional Support For Children

Early Help - speak to your child's school or whoever is working with your child and they will signpost you to your local Family Hub, who can offer support, advice and services	www.coventry.gov.uk/righthelprightime
Children's Social Care - reporting concerns or seeking support	02476 788555 www.coventry.gov.uk/safeguardingchildren
Child Protection Helpline (NSPCC)	0808 800 5000
Rise Navigation Hub - referral pathway for specialist children and young people's mental health services (CAMHS)	0300 200 2021 www.cwrise.com
Positive Choices - free and confidential early intervention and substance misuse service for young people and their carers	02476 553130 www.changegrowlive.org/young-people/coventry-young-persons-service
Reach - ran by Coventry and Warwickshire Mind and Relate, for children aged 5-18, offering one-to-one and therapeutic group support	Referral via the Rise Navigation Hub, see above

Specialist Domestic Abuse Services for Children and Young People

WISH - one to one and group work covering risk assessment, safety planning, DVA and impact on children, healthy relationships, confidence & self-esteem building and conflict resolution	02476 225863 wish@relatecoventry.org
Relate (Time For You) - counselling and group work, offer support around bereavement, bullying and DVA	02476 225863 www.relatecoventry.org
Coventry Rape and Sexual Abuse Centre (CRASAC) - counselling, support and advice for those that have experiences or witnessed sexual abuse, aged 5+	02476 277777 www.crasac.org.uk

Helplines and Websites

ChildLine - free and confidential advice, support and counselling service around	0800 1111 www.childline.org.uk
The Hideout - to help young people understand DVA	www.thehideout.org.uk
Love Respect - Women's aid site for young people. Offers information and advice around healthy and abusive relationships.	Tel: 0808 2000 247 (National Domestic Violence Helpline) www.loverespect.co.uk
Coventry DVA website - children and young people section	www.safetotalk.org.uk
Disrespect NoBody - information on healthy relationships, including sexting, consent and abuse in relationships	www.disrespectnobody.co.uk
Respect Not Fear – information and advice around healthy relationships	www.respectnotfear.co.uk
The Crush Project - supporting young people to make healthy relationship choices	www.westmerciawomensaid.org/crush
Young Minds - supporting young people's mental health and resilience	0808 802 5544 (parent helpline) www.youngminds.org.uk
Young Carers Coventry	www.youngcarerscoventry.com
Frank – information on alcohol and drugs for young people	www.talktofrank.com
Runaway Helpline - 24hr helpline for those that have or are thinking or running away from home	116 000 www.runawayhelpline.org.uk
Think U Know – information on staying safe online for children, young people, parents and professionals	www.thinkuknow.co.uk